



Granting Permission to enter for EEA and Swiss Nationals

General Aviation / General Maritime
Partner Pack

**NEW RULES WHICH WILL
TAKE EFFECT FROM
1 JANUARY 2021**





Introduction

From 1 January 2021, the process to grant permission to enter the UK changes for EU/EEA citizens that do not already hold permission to enter, or have an existing right of entry to the UK.

This means EU/EEA citizens arriving by general aviation (GA) and general maritime (GM) need to seek permission to enter prior to disembarking their mode of arrival (how to seek permission is explained on page 3).

How you can help

We need your help to communicate this change to EU/EEA citizens arriving by general aviation and maritime. **There are three key things you can do to help us:**

1. Read through the pack, noting the regional Border Force contact numbers for your area(s) and download the relevant poster so you are familiar with the change.
2. Update all relevant communications with the required information including any advice on your website, emails you send and instructions (for staff, customers, clients).
3. Use your relevant communication channels to update people who need to know this change on your social media, newsletters and airfield/port updates.





How to seek permission to enter the UK

There are different ways to seek permission dependent on a passengers mode of transport (GA or GM) and their arrival location in the UK, this includes:

General Aviation

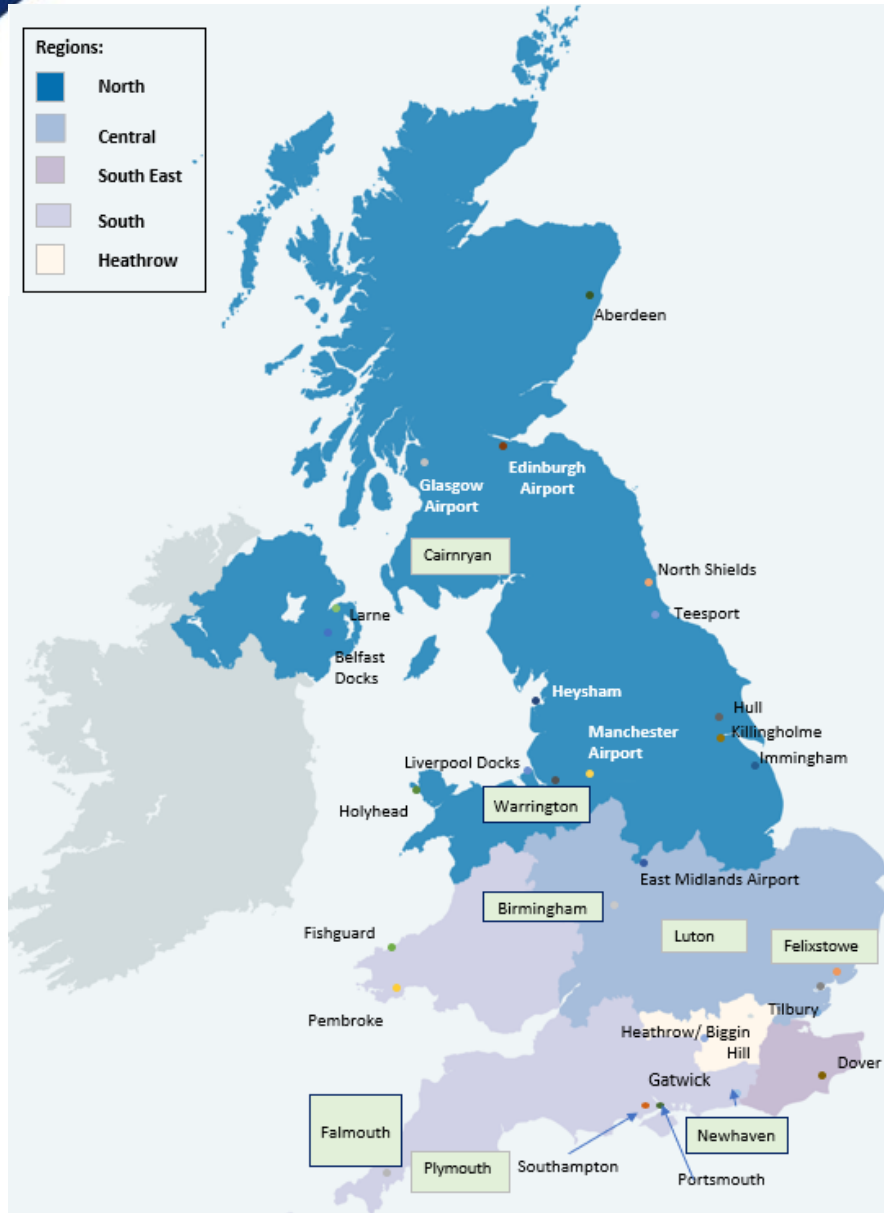
- Border Force will use the information provided on the General Aviation Report (GAR) and will contact GA travellers to grant the required permission.
- You can find out the Border Force regional contact details on **page 4** in this pack. We are providing a poster for display in your public areas and to share with your customers/travellers.

General Maritime

- EU/EEA Travellers must call the local Border Force contact for their relevant arrival location in order to be granted permission to enter the UK.
- You can find out the Border Force regional contact details on **page 5** in this pack. We are providing a poster for display in your public areas and to share with your customers/travellers.

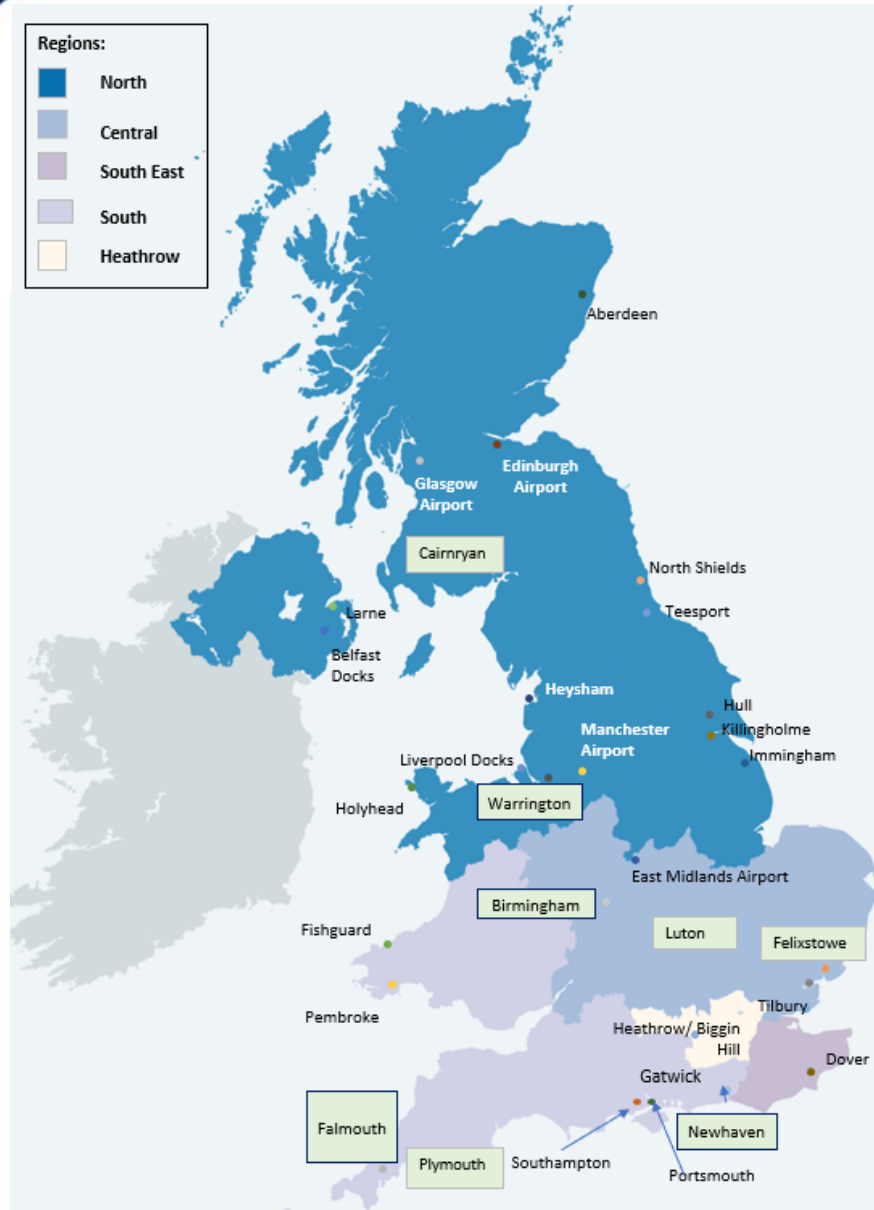
Customs rules are also changing – further information can be found on [GOV.UK](https://www.gov.uk)





Find the General Aviation Border Force contacts

- Dependent on where you land in the UK there will be a different Border Force Office for you to contact to seek permission to enter.
- Each region is represented by a different colour on the opposite map to help you identify who to contact.
- For each region you can use the link to download the relevant asset and contact info for:
 - [North Region](#)
 - [Central Region](#)
 - [Heathrow \(Farnborough\) Region](#)
 - [South Region](#)
 - [South East Region](#)
- You can also download a copy of the [Border Force regions map](#) for you to use and share.



Find the General Maritime Border Force contacts

- Dependent on where you arrive in the UK in your vessel there will be a different Border Force region for you to contact to seek permission to enter.
- Each region is represented by a different colour on the opposite map to help you identify who to contact.
- For each region (except Heathrow) you can use the link to download the relevant asset and contact info for
 - [North Region](#)
 - [Central Region](#)
 - [South Region](#)
 - [South East Region](#)
- You can also download a copy of the [Border Force regions map](#) for you to use and share.

Communication poster examples

General aviation



Coming to the UK as a visitor

You must call +44(0)XXX (Border Force) before disembarking your aircraft if you haven't been contacted by Border Force.

You must have received notification of your permission to enter the UK prior to disembarking your aircraft, this may be granted remotely (without physically seeing a Border Force Officer).

Failure to obtain permission to enter the UK may result in you entering the UK illegally and subject to enforcement action.

You do not need to call if you have existing permission to enter or remain, or have a right of entry to the UK. However, if you need to make an arrival report for customs purposes please visit GOV.UK – search 'General Aviation'.

For further information visit gov.uk/visa-immigration

General maritime



Coming to the UK as a visitor

You must call this number +44(0) XXX (Border Force) before you disembark the vessel.

You do not need to call if you have existing permission to enter or remain, or have a right of entry to the UK.

You must have received notification of your permission to enter the UK prior to disembarking your vessel, this may be granted remotely (without physically seeing a Border Force Officer).

Failure to obtain permission to enter the UK may result in you entering the UK illegally and subject to enforcement action.

However, you must call the HMRC National Yachtline to make an arrival report for customs purposes +44(0)300 123 2012.

For further information visit GOV.UK



Frequently asked questions – General Aviation/Maritime (Section 1)

For maritime vessels being used for private recreational purposes the following FAQs will apply. There are different rules for vessels that are being used for a commercial purpose - see GOV.UK for more details.

What happens if a EU/EEA traveller does not seek permission to enter?

Failure to obtain permission to enter may result in them entering the UK illegally and being subject to enforcement action.

What information does a EU/EEA traveller need to provide to Border Force

Name, date of birth, nationality and document number, as a minimum, however Border Force reserve the right to ask for further information.

Can this information be provided online and in advance?

- For General Aviation, Border Force will use the information submitted in the GAR.
- For General Maritime we are working towards creating a digital platform however this is not available at this time.

Do travellers need to submit a remote clearance form?

If they are a national of Australia, Canada, Japan, New Zealand, Singapore, South Korea, United States of America, or an EU/EEA Swiss national they are no longer required to routinely submit a remote clearance form.

What happens if travellers can't make contact on the phone.

During periods of high demand it may take longer than normal for Border Force to answer a call. Travellers are advised to keep trying the numbers listed until they have spoken to and received permission to enter the UK. The telephone numbers listed are operational 24 hours a day. However you can also call prior to your arrival declaring your anticipated arrival date, time and location.

What happens if someone has landed by aircraft/vessel and haven't received a notification to say they can disembark, what should they do?

They should remain in their aircraft/vessel and contact the fixed based operator (FBO) requesting them to contact Border Force if they have a FBO. Otherwise they should contact Border Force on the number provided.



Frequently asked questions - General Aviation/Maritime (Section 2)

I am a British or Irish citizen sailing into a port in the UK from outside the UK.

You do not need to contact Border Force to obtain permission to enter before disembarking your vessel.

I am a UK residency EUSS (EU Settlement Scheme) holder sailing into a port in the UK from outside the UK.

You do not need to contact Border Force to obtain permission to enter before disembarking your vessel.

I am not a British, Irish citizen or EUSS holder. I am sailing into a port in the UK from outside the Common Travel Area (Ireland, Channel Islands and Isle of Man).

You must contact Border Force to obtain permission to enter before disembarking your vessel.

I am not a British, Irish citizen or EUSS holder. I am arriving into a port in the UK from the Channel Islands, Ireland or the Isle of Man.

You do not need to contact Border Force to obtain (immigration) permission to enter before disembarking your vessel

I am not a British, Irish or EUSS holder arriving to undertake Short Term Studies from outside the UK.

Border Force will use the information submitted in the General Aviation Report for GA arrivals and contact you. For GM arrivals you must contact Border Force to obtain permission to enter before disembarking your vessel. You can contact Border Force prior to your arrival.

I am not a British or Irish citizen or EUSS holder coming to perform and hold a Certificate of Sponsorship (CoS).

You must contact Border Force to obtain the correct permission to enter before disembarking your mode of transport. You can contact Border Force prior to your arrival.

I am an EU citizen coming to take part in Permitted Paid Engagements.

You must contact Border Force to obtain the correct permission to enter before disembarking your mode of transport. You can contact Border Force prior to your arrival to expedite the process providing Border Force with your expected arrival details.